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FAQs *for* Parents & Students

What is ALL Access?

ALL Access is Mount Dora Christian Academy's innovative program that automatically provides students with all required course materials on or before the first day of class. This program helps families eliminate stress, save time and money and begin the academic year successfully prepared.

What course materials are included in ALL Access?

All teacher-required course materials are included in the program. This includes digital and physical textbooks, online access codes, other digital materials, consumables, and novels. ALL Access may include select class supplies, subscriptions, licenses, magazines, etc. Course materials that are recommended but not required, covered by program fees or course fees are currently not included in ALL Access.

How will I receive my materials?

Physical textbooks for students will be shipped to ship to campus. Digital materials will be automatically delivered through the Online Bookstore Digital Bookshelf.

If my textbook is in a digital format, can I choose to print or order a print copy?

Students can print portions of digital textbooks on their own. There is also the option to purchase additional formats, other than what was provided within the course material bundle.

Do I have a choice of new or used materials?

Textbook formats are predetermined. Print materials be provided as a textbook rental and are predominantly in used condition. However, consumables (i.e. workbooks, novels, etc.) are offered in new condition only. Other print textbooks may be provided in new or used condition, depending on availability, inventory and/or the school request or teacher choice.

Do I get to keep physical or digital materials?

Certain textbooks will be identified as books for students to keep (i.e. novels, continuation classes, etc.); these textbooks will vary by class. Otherwise, physical books that are not consumables may be rental textbooks and must be returned at the end of the tear. Digital content will typically last until the end of the school year.

What happens if I add or drop a class?

The system will automatically be notified of any add/drop changes within 24 hours. Newly required course materials are shipped daily or delivered digitally through the Digital Bookshelf. Course materials for dropped classes need to be returned within N/A days of course drop or delivery of books, whichever is later, to avoid charges.

Who do I contact with additional questions?

Visit mdcacademy.ecampus.com/help or contact k12support@ecampus.com.