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As your school's official bookstore, we guarantee you will receive the correct items for your courses. We also have a dedicated Customer Service Department to answer any questions you have. Finally, we monitor all orders daily to ensure you receive course materials as quickly as possible and before the start of class.

Why are there no course materials listed for a class?

If you do not see any course materials listed for a particular class, this could be because course materials have not been finalized or are not required by the professor. You will need to check back to see if any course materials have been added.

Will textbook prices change?

The Online Bookstore's goal is to offer students the most competitive price for their textbooks. With our dynamic pricing model, textbook prices are subject to change based on market prices and inventory conditions.

What are Marketplace books?

Marketplace books are items listed and shipped by independent sellers, such as other students and parents. These sellers have two (2) business days after your order is placed to ship the order. Please be sure to read each item's description before ordering, as each Marketplace book has its own condition, description, and shipping cost. Not all Marketplace items are available for expedited shipping, and these items will arrive separately from the rest of your order.

When will my books be shipped?

Books are shipped based on availability. The availability of each book will be indicated under the condition of each item. If a book is in stock and your order is placed before 11 AM ET, it will ship the same day. Any orders placed after 11 AM ET will ship the next business day. If all items are not in stock at the time you place your order, it will be held and shipped once the entire order is filled. If it is within two (2) weeks of the course start date, items will ship as they are available, and you may receive multiple packages. Your books will be shipped via your selected shipping method at checkout. Books are shipped and delivered Monday through Friday.

Where will my books be shipped?

You may ship your order anywhere you choose. When entering shipping information, you may have the option to check the "Ship to Campus" box to ship directly to your campus. If "Ship to Campus" is not available for your campus, you may enter any valid shipping address. You will receive email and text message alerts (if you choose to opt in) when your package is shipped and delivered.

Do you take debit cards? What credit cards do you take? Other payment methods?

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Why do I need to enter credit card information if I am paying with a different payment method?

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